

October 7, 2023

RE: **Change in Refuse Services Collection, Effective Monday, October 9, 2023**

Dear Resident:

The Division of Refuse Collection has heard the concerns from residents concerning illegal dumping, and the ongoing issues this behavior has caused. As part of Mayor Ginther's initiative to clean up our alleys and to apprehend and prosecute illegal dumpers, the Department is ceasing your 300-gallon refuse container collection. The 300-gallon containers in the alley will be removed and each household will receive their own 90-gallon refuse container.

**On Saturday, October 7, 2023, a 90-gallon container will be placed at the front of your home and the 300-gallon containers in the alley will be removed.** The 90-gallon refuse container will have your address stenciled on the side and the container is for the use of the members of your household, only.

- **Placement:** Please remove the refuse container from the front curb and store it on your property. Your point-of-collection for the 90-gallon refuse and 64-gallon recycling containers will be on the west side of the alley, 4 feet from containers, parked vehicles, and any other obstructions. Containers shall not be placed out for collection prior to 6pm on the day before the scheduled collection.

**Collection Day:** Your household will remain on the **Zone 1** collection schedule. This means your collection day will be Monday. On weeks with a city-observed holiday, your collection may move forward one day, to Tuesday. On regular weeks, it will revert back to Monday.

- **Containment:** All household refuse must be bagged, tied or sealed, and placed inside the 90-gallon container. Do not leave bags on the ground. They will not be collected. Bags left on the ground get torn open creating litter and attracting insects, animals and rodents. If one 90-gallon container does not meet your family's needs, please contact the 311 Call Center at 614-645-3111 or 311.columbus.gov for information about purchasing a second container.
- **Removal:** Please remove your refuse and recycling containers from the point of collection (public right-of-way) by 2pm the day after collection. Please store the containers on your property until 6pm on the day prior to the next scheduled collection. If containers are not removed and are stolen or damaged, the resident/owner is responsible for the cost to repair or replace it. The resident may also be cited and/or fined by a Solid Waste Inspector for failing to remove the container from the point of collection.



- **Recycling:**
  - Recycling will be collected from the west side of the alley. Recycling shall not be placed out for collection prior to 6pm on the day before the scheduled collection.
  - Your residence follows the **Tuesday-B recycling** schedule.
- **Bulk: Bulk collections must be scheduled.** Please contact the 311 Call Center, at 614-645-3111, Monday through Friday, 7am to 6 pm, or 311.columbus.gov to schedule bulk collection.
  - Bulk items are to be placed in the alley for collection. A different truck is used for bulk, and is able to collect from both sides of the alley.
  - Bulk shall not be placed out more than 3 calendar days (72 hours) prior to the scheduled collection. Bulk items must be placed 4 feet from vehicles and obstructions.
- **Yard Waste:**
  - Yard waste must be placed at the curb in front of your home for collection. Yard waste shall not be placed out for collection prior to 6pm on the day before the scheduled collection.
  - Yard waste must be properly prepared.
  - Your residence follows the **Tuesday-B yard waste** schedule.

If you have questions on this change, please contact the 311 Call Center at 614-645-3111, Monday through Friday, 7am to 6pm., or at 311.columbus.gov.

Your cooperation with the change is greatly appreciated.

Sincerely,



Catrina Whitlock  
Operations Coordinator

CDW: det

pc: Alum Creek Station  
SC 14-2023 (West Alley)